

# HIGH VALUE CARGO

## HIGH VALUE CARGO SERVICES

One of the many reasons our customers trust us is because of our commitment to provide the highest level of service. This is especially true with the delicate nature of high value shipments. Our Logistics Account Executives go through 720 hours of industry training, including high value cargo training, to help to ensure that no detail is overlooked.

## HIGH VALUE CARGO SUPPORT

Our Operational Sales Department works with our LAEs in funneling carriers through our high value cargo internal qualification process and securing additional insurance when needed. This team's sole focus is to maximize service while minimizing the risk of potential issues.

### CARRIERS

Our carrier qualification process gives you peace of mind that all carriers running loads for TQL meet our requirements and only the best run high value loads. The carriers permitted to run high value loads are qualified based on their carrier index score which is made up of insurance, assets, safety ratings, and previous work experience with TQL.

### INSURANCE

TQL can individually secure a \$500k cargo policy that will help insulate you from cargo claims. Because of this, we move commodities other companies won't.

### EXPERIENCE

From baby back ribs to oversize machinery, our Logistics Account Executives have the knowledge, experience and support to get your high value loads to their required destination on time and intact.

### AVAILABILITY

Our exceptional customer service is available to you 24/7/365. You can reach your Logistics Account Executive by phone at all hours of the day and night. We also have an in-house night dispatch team working evenings, weekends and holidays. In short, no matter what day or time, you will be able to speak with a TQL representative.